

I have to say I am not pleased with the way VRS handling because I have to wait so long to make the call and someone had to wait to call me thur VRS. They tend to walk off and forget it. That hurts! Also, I got the message from Sign Mail so late in the afternoon when it was previously left the message in the morning from my sister. Why late? What if I am needed to pick up my kids at school immeidately while I am on the road? I have pager to get the message thur Sign mail and I have no way of knowing. Is that fair? No. They did well before but not anymore. Why change? Thank you for your serious consideration.